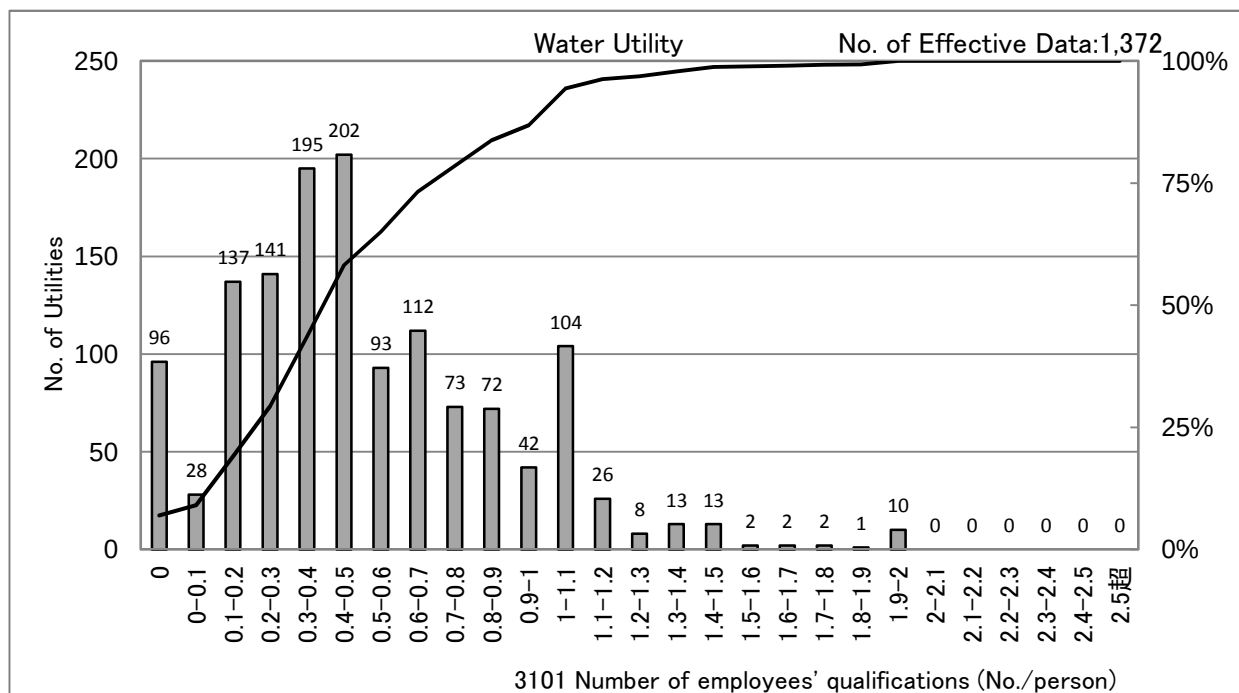


3101 Number of employees' qualifications (No./person)

Number of employees' qualifications = Number of statutory qualifications[No.]
/ Total number of staff members[person] (No./person)



[Percentile Value] Water Utility

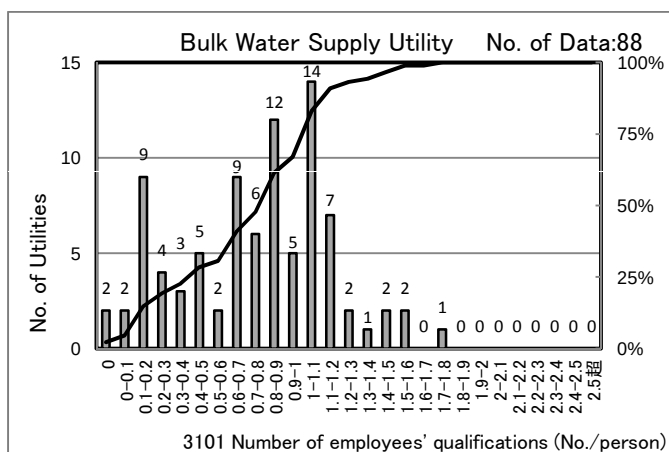
Fiscal year

F.Y.	95%	75%	50%	25%	5%
2008	1.05	0.67	0.40	0.21	0.00
2009	1.03	0.67	0.40	0.23	0.00
2010	1.07	0.67	0.43	0.25	0.00
2011	1.06	0.69	0.44	0.25	0.00
2012	1.12	0.75	0.50	0.26	0.00

Population supplied (F.Y.2012)

People	95%	75%	50%	25%	5%
<=1	1.33	0.75	0.50	0.20	0.00
1-3	1.00	0.63	0.40	0.25	0.00
3-10	1.04	0.71	0.45	0.26	0.10
10-50	1.16	0.90	0.62	0.44	0.20
50<	1.07	1.00	0.70	0.47	0.11

× 10,000people



[Percentile Value]	F.Y.	95%	75%	50%	25%	5%
Bulk Water Supply Utility	2009	1.43	1.13	0.80	0.37	0.09
	2010	1.45	1.12	0.80	0.38	0.09
	2011	1.39	1.09	0.81	0.43	0.12
	2012	1.40	1.01	0.81	0.48	0.14

[Scatter Plot]

