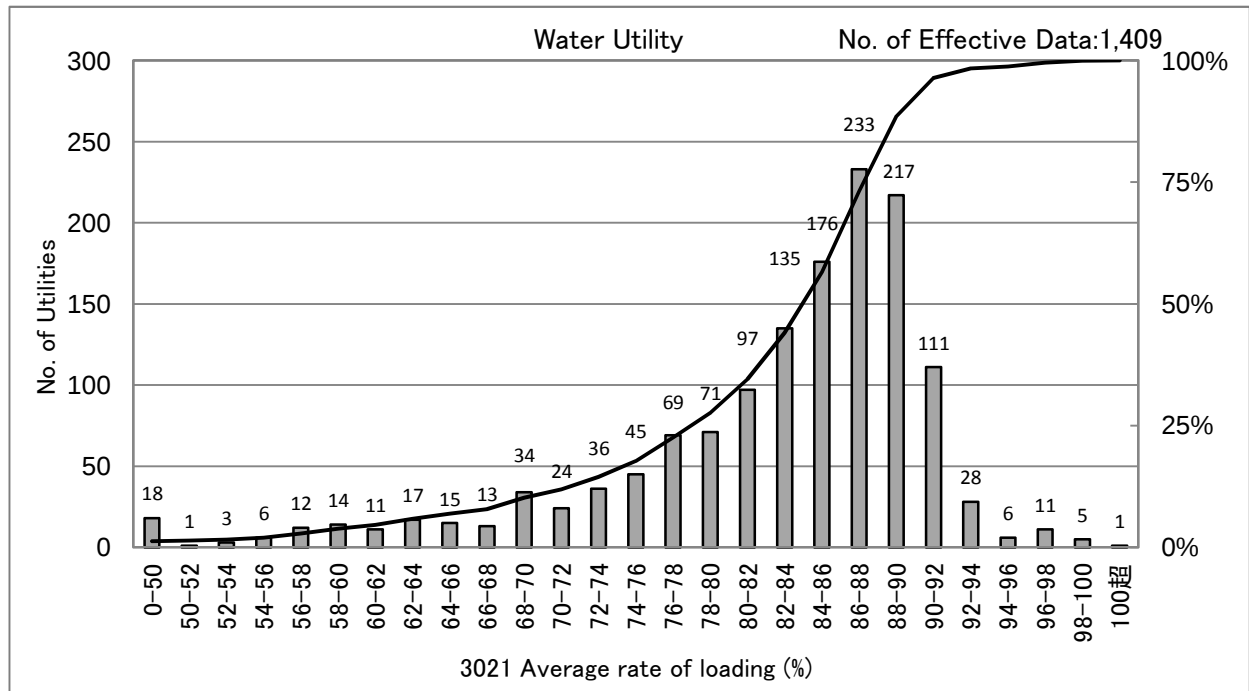


3021 Average rate of loading (%)

Average rate of loading = Average daily supply[m³/day]
/ Maximum daily supply[m³/day] x 100 (%)



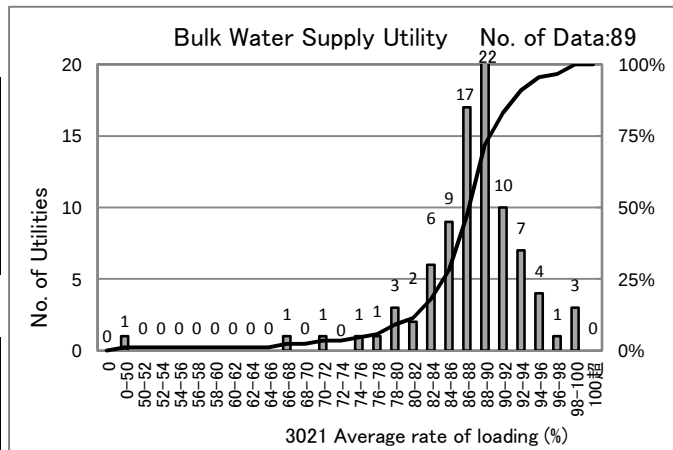
[Percentile Value] Water Utility
Fiscal year

F.Y.	95%	75%	50%	25%	5%
2008	90.6	87.3	83.7	77.7	63.1
2009	91.0	88.3	85.0	78.6	63.0
2010	90.5	87.5	83.5	77.4	61.3
2011	90.3	87.3	83.9	77.6	61.9
2012	91.6	88.2	85.0	79.0	62.5

Population supplied (F.Y.2012)

People	95%	75%	50%	25%	5%
<=1	88.8	83.5	78.0	69.4	54.8
1-3	90.8	86.9	83.6	78.3	64.4
3-10	91.4	88.7	86.7	83.5	74.8
10-50	91.9	90.1	88.8	87.0	83.6
50<	92.3	91.2	90.8	88.6	87.1

× 10,000people



[Percentile Value]	F.Y.	95%	75%	50%	25%	5%
Bulk Water	2009	96.3	90.5	87.8	84.7	76.4
Supply Utility	2010	95.7	89.7	87.1	84.3	75.0
	2011	95.7	89.4	87.5	84.3	74.9
	2012	95.5	90.3	88.2	85.4	77.6

[Scatter Plot]

