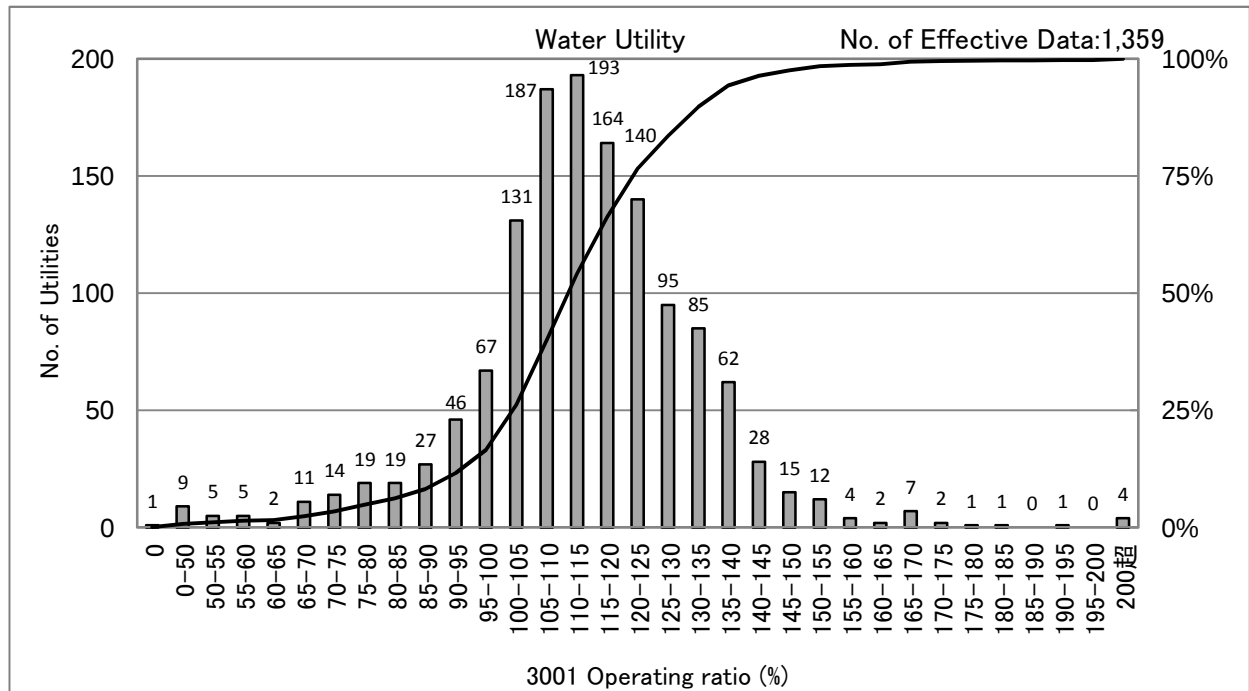


3001 Operating ratio (%)

$$\text{Operating ratio} = \frac{\text{Operating income[yen]}}{\text{Operating expenses[yen]}} \times 100 (\%)$$



[Percentile Value] Water Utility

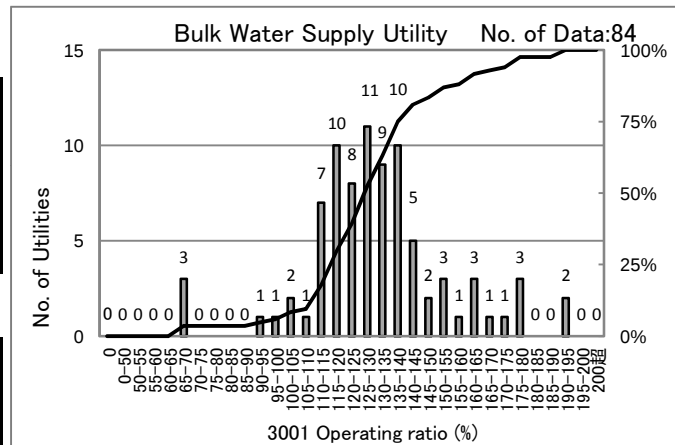
Fiscal year

F.Y.	95%	75%	50%	25%	5%
2008	147.4	129.1	115.8	106.0	82.9
2009	147.0	127.2	115.2	104.9	81.4
2010	146.7	127.3	116.6	106.8	84.3
2011	143.5	125.1	114.1	104.5	78.4
2012	141.2	124.0	113.5	104.6	80.8

Population supplied (F.Y.2012)

People	95%	75%	50%	25%	5%
<=1	147.3	123.2	111.4	97.4	64.8
1-3	145.4	127.8	116.0	104.7	83.0
3-10	139.0	123.7	113.4	107.0	93.7
10-50	133.7	120.7	112.7	105.7	99.3
50<	132.0	118.7	113.1	108.5	100.5

× 10,000people



[Percentile Value]	F.Y.	95%	75%	50%	25%	5%
Bulk Water	2009	173.0	147.5	133.1	116.8	102.7
Supply Utility	2010	168.0	145.3	135.0	117.0	101.2
	2011	169.0	143.5	129.5	115.4	89.0
	2012	175.5	140.4	128.6	118.3	97.7

[Scatter Plot]

